

March 18, 2020

## Our Message to You

For 117 years, Chesapeake Bank of Maryland has been focused on the needs of our customers and communities, with our priority being the safety and security of everyone. Therefore, we wanted to reach out to you and share a few of the ways we are here to serve you during this time of heightened concern.

Chesapeake Bank of Maryland is taking numerous steps to protect the health and safety of our employees and customers, as we monitor the continuing evolution and safety information related to the coronavirus (COVID-19). We have restricted business travel to minimize potential exposure to the virus. We are following recommended guidelines from the Centers for Disease Control and Prevention (CDC), and educating employees on best practices to protect the well-being of employees and customers. In addition, we are utilizing our pandemic plan to ensure safety.

As the circumstances surrounding the Coronavirus (COVID-19) evolve, developments may require temporary changes to our banking environment which we will communicate with you. We encourage you to take advantage of our online/mobile, telephone banking, and ATM network, all available 24/7 to serve your banking needs.

We understand that financial situations can change quickly, and we are here to help. We are committed to working with those customers who are experiencing financial difficulty as the result of the Coronavirus (COVID-19). Our caring team is skilled and ready to assist you.

Please be assured that we are dedicated to ensuring the safety of our employees, customers, and communities, while continuing to serve your financial and banking needs. Thank you for being a valued customer.

Sincerely,

The Chesapeake Bank Team